

DVS-G Sunset — Revised Announcement

The contract for DISN Video Services- Global (DVS-G) will expire on 30 November 2014; therefore, DVS-G services will sunset on 30 November. All DVS-G users must transition to the replacement system, Global Video Services (GVS), as soon as possible. Unclassified GVS is currently available for registration and use, and GVS classified service will be available on 31 October, pending a fielding decision no later than 30 October.

Initially, the hubs at Arifjan and Columbus will provide U.S. Secret and Allied Secret GVS services. The Arifjan and Columbus hubs are the only hubs with site IDs ending with –PS, which means Packet Switched transport (SIPRNet only).

To make an orderly transition from DVS-G to GVS, all DVS-G conferences using SIPRNet that are handled by these two hubs must be scheduled no later than 7 November (previously announced deadline was 10 October), and no classified conferences will be supported by these hubs during transition week of 17-21 November. These restrictions do not apply to users of GVS or DVS-G supported by other hubs.

Customer service is extremely important, and DISA has teams available to help DVS-G users make the transition to GVS. DISA is encouraging all current DVS-G users to contact the Global Transition Team to transition their sites to GVS.

GVS Transition Team (GTT)

E-mail: DISA.Columbus.NS.MBX.GVS-Transition-Team@mail.mil

Commercial: 614-692-1428

DSN: 312-850-1428

To use GVS services, users must first complete account registration on the GVS external Defense Enterprise Portal Service (DEPS) at <https://disa.deps.mil/ext/COP/NS-Extranet/ExternalConnect/SitePages/Home.aspx>. Additional information, including training videos, plans, announcements and briefs, and other user support information, is available at this DEPS site.

For any additional questions or concerns, contact:

DISN Global Support Center (DGSC):

E-mail: disa.dgsc@mail.mil

Commercial: 614-692-4790

Toll Free: 800-554-DISN (3476)

DSN: 312-850-4790